

Customer Service Web Portal Registration

The registration process for the Customer Service Web Portal is as follows. To improve the portal security:

Obligors are required to enter their twelve digit SETS participant number (referred to as their Web ID) in addition to their ten digit SETS case (Ex. 7000000000) and social security number.

Obligees, who do not have a direct deposit account number or e-QuickPay card, will also be able to register using their twelve digit SETS participant number (also referred to as their Web ID) in addition to their case and social security number.

If you need your SETS participant number please contact your local CSE.