

The Ohio e-QuickPaySM Debit
MasterCard[®] Card and Direct Deposit

fact sheet

The Ohio Department of Job and Family Services (ODJFS) is offering a new way to receive child support payments. Custodial parents who now receive paper checks can receive payments through Direct Deposit or an Ohio e-QuickPaySM Debit MasterCard[®].

frequently asked questions

» WHAT IS THE DIFFERENCE BETWEEN DIRECT DEPOSIT AND OHIO e-QUICKPAYSM DEBIT MASTERCARD[®]?

With Direct Deposit your payments are deposited in your bank account. With the Ohio e-QuickPaySM Debit MasterCard[®] your payments are accessed by using your card.

» WHAT DO I NEED TO DO TO ENROLL IN DIRECT DEPOSIT OR OHIO e-QUICKPAYSM?

Complete the enclosed enrollment form and mail it back. No postage necessary. **Enrollment is guaranteed!**

» WHY CHOOSE OHIO e-QUICKPAYSM OR DIRECT DEPOSIT?

When payments are sent electronically they get to you **faster and safer**. Both options save you money by eliminating check cashing fees and avoiding a wait for mail delivery.

what you need to know about using Direct Deposit

Direct Deposit works just as if you deposited your check but with no trip to the bank and no bank fees. You can be assured your payment will be deposited automatically after the state receives payment for your case. In addition, you will have a record of your deposit on the statement you receive from your financial institution.

how to use the e-QuickPaySM Debit MasterCard[®]

Your e-QuickPaySM Debit MasterCard[™] is more convenient than cash or checks and can be used anywhere a MasterCard[™] debit card is accepted.

to make purchases

Present your card when paying. The money is automatically deducted from your balance.

to get cash

There are several ways to get cash:

» FROM A TELLER AT A BANK

- » Give your card to a teller in a bank displaying the MasterCard[®] brand mark.
- » There is **no charge** to you to get cash at a bank displaying the MasterCard brand mark.

» CASH BACK WITH A PURCHASE

- » Many retailers that accept Maestro[™], particularly grocery stores, will give cash back with **no fee** when you make a purchase with a debit card and use your PIN.

» ATMS

- » You can use any ATM that has the MasterCard[™], Maestro[™] or Cirrus[™] brand mark.
- » There is a **\$0.75 transaction fee** for all ATM withdrawals.
- » There is a **\$0.40 transaction fee** for all ATM balance inquiries.
- » Some ATMs also surcharge.

Fifth Third Bank

Ohio e-QuickPaySM Debit MasterCard[®] cardholders can use Fifth Third Bank ATMs without a surcharge. The \$0.75 withdrawal transaction fee and \$0.40 balance inquiry fee will be charged. Fifth Third Bank, Member FDIC, Fifth Third is a registered trademark of Fifth Third Bankcorp.

use your money where you want, anytime you want!

The Ohio e-QuickPaySM Debit MasterCard[™] is accepted at millions of locations worldwide that accept MasterCard[™] debit cards and gives you access to cash at over 892,000 ATMs. ~~You can get cash back with purchases~~ at many businesses that accept Maestro[®], like grocery stores. **You can count on using your Ohio e-QuickPaySM Debit MasterCard[®] for all your purchases as long as you have a balance on your card.**

The Ohio e-QuickPaySM Debit MasterCard[®] is accepted everywhere a MasterCard[®] debit card is accepted. You can use your card at: Grocery Stores, Clothing Stores, Office & School Supply Stores, Restaurants, Discount Stores, Department Stores, Home Furnishing Stores, Gas Stations, Drug Stores and Pharmacies, Doctors Offices and ATMs.

YOUR CARD CAN BE USED WHEREVER YOU SEE THESE MASTERCARD[®] BRAND MARKS:



www.e-QuickPay.com for information about e-QuickPaySM

The e-QuickPaySM Debit MasterCard[®] is issued by Comerica Bank ACS is an authorized representative of Comerica Bank.

TOLL FREE OHIO e-QuickPaySM CUSTOMER SERVICE IS AVAILABLE 24/7 – CALL 1-800-503-1283

For any other child support question contact your county CSEA.